



Airport Pick Up

One of the most exciting volunteer opportunities RST offers... be amongst the very first to greet a family coming to the U.S.A. You will have the help of an RST staff member to share this awesome experience with.

After the luggage is gathered you will ride out in a caravan to the clients' brand new home and welcome them to ATX.

This opportunity will usually occur in the afternoon or evening on weekdays.

This volunteer opportunity should take about 1 hour.

Language Partner Program



RST's Employment Team is full of a number of hardworking individuals who are always looking for new innovative ways to equip our clients with the strongest skill set possible to integrate them into the work force. The next program on slate is the Language Partner Program.

This volunteer opportunity is of a more committal nature as it occurs every week.

As an LPP volunteer, you will work one-on-one with RST clients and teach them vocational related English. No English teaching experience is necessary, and this is a great way to get to know clients. RST will provide volunteers with all of the necessary materials and a structured curriculum.

Transporting Clients



Driving clients remains one of RST's greatest volunteer need. This volunteer opportunity is also one of the most simple.

Usually, volunteers only need to pick up the client and take them to their destination. When their appointment is over, the volunteer just needs to pick them up and take them back home.

These opportunities are usually only available during weekdays during normal working hours.

Driving clients can include these missions:

- **Refugee Screening Clinic:** Newly arrived refugees must go to the Refugee Screening Clinic located in Clarksville (west downtown) for a medical checkup. Volunteers are welcome to only dropping off and/or picking up clients.
- **Social Security:** New clients must apply for a social security card the day after they arrive. It is vital for them to get a job and receive benefits. Volunteers will help assist the client in the application process, and afterwards drop the clients off at RST.
- **Doctor's Appointments:** A family of new arrivals sometimes needs to be taken to specialist doctors for follow-up appointments. The mission is to pick them up at their home, take them to the clinic, and safely deliver them to their apartment afterward.
- **School Enrollment:** Help clients' children start school by transporting them to a school enrollment appointment. RST provides interpretation, if needed.

Apartment Set-ups

As soon as RST has a new arrival confirmed, we need to do an apartment setup ASAP to make sure that the family has a place to stay.



Volunteers come to RST and pick up the apartment key, shopping lists, and Walmart gift card. Then they will go to Walmart and purchase the needed items and deliver them to the client's apartment. At the apartment, they will store the food in the refrigerator, store the housing supplies, and make the beds.

The apartment set-up is also a great way to have a direct impact on a client's new life in America. It is also great for busy volunteers because you can pick up the items in the morning and then complete the apartment setup on your own time after work hours.

This volunteer opportunity should take approximately 3 hours.



Bus Orientation Missions

One of the best ways for clients to get a stronger grasp of Austin as a whole is to learn to navigate the Capital Metro bus system.

This volunteer opportunity typically entails first meeting clients at their apartment and walking to the nearest bus stop. The destinations can include the RST office and/or ESL downtown/ESL north. While on the bus, you will point out important landmarks and signs to really get the clients familiar with riding the bus.

This opportunity is available for any time throughout the week (weekdays or week-ends).

On average, this volunteer opportunity runs about 3 hours.



Explore ATX

The Explore ATX (EATX) program is a set of weekend volunteer opportunities that focuses on recreational events with RST clients. We hope Explore ATX becomes a bridge between our clients and the greater Austin community.

A few examples of volunteer opportunities are: taking clients on a walking tour of downtown Austin, giving clients a bus orientation to the Mueller Development, or whatever great ideas you the volunteer come up with! The program is entirely based on your weekend schedule.

If you'd like to get involved with EATX, simply email Katie Johnson about your interest and she will pair you with a family. This opportunity works best if you already have an event in mind that you would like to share with a client or client family. From there we will do our best to pair you with clients for a weekend activity.

Office Support

Office support is always open for those who would like to volunteer in a more committed way. Office volunteers are especially trained to run the front desk or handle files.



This opportunity provides a great chance to feel that much more a part of RST by hanging out in the office, being a part of the everyday craziness, and getting to know our staff better.

This opportunity is available during weekday office hours.

